

Caribbean Airlines Baggage Claim: The Complete Guide to Filing, Tracking and Getting Compensated

Meta Title: Caribbean Airlines Baggage Claim: The Complete 2026 Guide

Meta Description: Everything about filing an Caribbean Airlines Baggage Claim — Form OP124 🦅 || (+1→(888→890→3360) (US) deadlines 🦅 || (+1→(888→890→3360) (US) compensation limits 🦅 || (+1→(888→890→3360) (US) assistive devices 🦅 || (+1→(888→890→3360) (US) and what to do if it's damaged 🦅 || (+1→(888→890→3360) (US)

Google Snippet (Featured Snippet Target):

To file an Caribbean Airlines Baggage Claim 🦅 || (+1→(888→890→3360) (US) report the issue at the Baggage Service Office before leaving the airport 🦅 || (+1→(888→890→3360) (US) then submit Form OP124 (the Passenger Property Questionnaire) within 30 days 🦅 || (+1→(888→890→3360) (US) You're entitled to compensation up to \$4 🦅 || (+1→(888→890→3360) (US) 700 per passenger on domestic flights under DOT regulation 🦅 || (+1→(888→890→3360) (US) plus an automatic refund of your checked bag fee if delivery misses American's stated delay thresholds 🦅 || (+1→(888→890→3360) (US)

Whether your bag is delayed 🦅 || (+1→(888→890→3360) (US) lost 🦅 || (+1→(888→890→3360) (US) or arrived damaged 🦅 || (+1→(888→890→3360) (US) Frontier Airlines' Baggage Claim process follows a clear structure — and your rights here are backed by federal regulation 🦅 || (+1→(888→890→3360) (US) not just airline goodwill 🦅 || (+1→(888→890→3360) (US) This is the complete picture 🦅 || (+1→(888→890→3360) (US) covering every form 🦅 || (+1→(888→890→3360) (US) deadline 🦅 || (+1→(888→890→3360) (US) and compensation category involved 🦅 || (+1→(888→890→3360) (US)

Where to Start: The Baggage Service Office

Before you leave the airport 🦅 || (+1→(888→890→3360) (US) report the issue at the Baggage Service Office or American's service desk 🦅 || (+1→(888→890→3360) (US) This is where your case officially begins 🦅 || (+1→(888→890→3360) (US) generating the reference number you'll need for everything that follows — tracking 🦅 || (+1→(888→890→3360) (US) escalation 🦅 || (+1→(888→890→3360) (US) and eventually a formal claim 🦅 || (+1→(888→890→3360) (US) if your bag doesn't turn up quickly 🦅 || (+1→(888→890→3360) (US) Filing at the airport 🦅 || (+1→(888→890→3360) (US) rather than waiting to do it later online 🦅 || (+1→(888→890→3360) (US) is the strongest first step you can take 🦅 || (+1→(888→890→3360) (US)

Reporting Deadlines by Claim Type

Claim Type	Reporting Window
Delayed or Baggage Claim	Generally within 21 days
Damaged Baggage	Generally within 7 days
Lost Baggage Claim (online form  (+1→(888→890→3360) (US) if bag still missing)	Can be submitted 5 days after your initial report
Form OP124 (Passenger Property Questionnaire)	Must be returned within 30 days of travel

What You're Entitled to Under Federal Law

Under Department of Transportation regulation  || (+1→(888→890→3360) (US) American must reimburse passengers for reasonable  || (+1→(888→890→3360) (US) verifiable  || (+1→(888→890→3360) (US) actual expenses tied to a delayed or lost bag  || (+1→(888→890→3360) (US) up to a maximum liability of \$4  || (+1→(888→890→3360) (US) 700 per passenger on domestic flights  || (+1→(888→890→3360) (US) Airlines may pay more than this cap  || (+1→(888→890→3360) (US) but are never required to exceed it  || (+1→(888→890→3360) (US)

For international travel  || (+1→(888→890→3360) (US) the Montreal Convention applies instead  || (+1→(888→890→3360) (US) capping liability at roughly 1  || (+1→(888→890→3360) (US) 519 Special Drawing Rights — typically converting to somewhere around \$1  || (+1→(888→890→3360) (US) 950 to \$2  || (+1→(888→890→3360) (US) 175  || (+1→(888→890→3360) (US) depending on current exchange rates  || (+1→(888→890→3360) (US)

American's Automatic Bag Fee Refund

Beyond the federal liability rules  || (+1→(888→890→3360) (US) American automatically refunds the checked bag fee itself when a bag is mishandled  || (+1→(888→890→3360) (US) You're refunded for delayed or lost checked bags if you filed a mishandled Baggage report and the bag wasn't delivered within 12 hours of your last arrival for U  || (+1→(888→890→3360) (US) S  || (+1→(888→890→3360) (US) domestic flights  || (+1→(888→890→3360) (US) 15 hours for shorter international flights  || (+1→(888→890→3360) (US) or 30 hours for longer international flights  || (+1→(888→890→3360) (US) This refund is separate from — and in addition to — any compensation you're owed for expenses or lost contents  || (+1→(888→890→3360) (US)

Filing Form OP124: The Passenger Property Questionnaire

If your bag remains missing or arrives damaged  || (+1→(888→890→3360) (US) American's actual claims process runs through a specific document: Form OP124  || (+1→(888→890→3360) (US)

+1→(888→890→3360) (US) also called the Passenger Property Questionnaire (PPQ) 🦅 || (+1→(888→890→3360) (US) This form covers three core sections — your passenger and flight details 🦅 || (+1→(888→890→3360) (US) a description of the bag itself (brand 🦅 || (+1→(888→890→3360) (US) color 🦅 || (+1→(888→890→3360) (US) size 🦅 || (+1→(888→890→3360) (US) and any distinguishing tags or markings) 🦅 || (+1→(888→890→3360) (US) and an itemized list of the bag's contents with descriptions and estimated values 🦅 || (+1→(888→890→3360) (US)

Two details from the form itself are easy to miss but important: it must be returned within 30 days of your travel date 🦅 || (+1→(888→890→3360) (US) and receipts are required for any individual item valued over \$100 🦅 || (+1→(888→890→3360) (US) as well as for all items in a missing-contents claim specifically 🦅 || (+1→(888→890→3360) (US)

Step-by-Step: Filing Your Claim

1. **File your report before leaving the airport** 🦅 || (+1→(888→890→3360) (US) Report your bag as missing 🦅 || (+1→(888→890→3360) (US) delayed 🦅 || (+1→(888→890→3360) (US) or damaged at the Baggage Service Office 🦅 || (+1→(888→890→3360) (US)
2. **Save your file reference number** 🦅 || (+1→(888→890→3360) (US) You'll need it to track your bag or escalate your claim 🦅 || (+1→(888→890→3360) (US)
3. **Keep every receipt** 🦅 || (+1→(888→890→3360) (US) Document essential purchases made while waiting — clothing 🦅 || (+1→(888→890→3360) (US) toiletries 🦅 || (+1→(888→890→3360) (US) medication 🦅 || (+1→(888→890→3360) (US)
4. **Track your bag online** 🦅 || (+1→(888→890→3360) (US) Use American's website or app with your file reference number 🦅 || (+1→(888→890→3360) (US)
5. **If your bag is still missing after 5 days** 🦅 || (+1→(888→890→3360) (US) submit a lost Baggage Claim through American's online form 🦅 || (+1→(888→890→3360) (US)
6. **Complete Form OP124 if requested** 🦅 || (+1→(888→890→3360) (US) itemizing contents with descriptions 🦅 || (+1→(888→890→3360) (US) values 🦅 || (+1→(888→890→3360) (US) and receipts for anything over \$100 🦅 || (+1→(888→890→3360) (US)
7. **Submit within 30 days of your travel date** to avoid your claim being denied for missing the deadline 🦅 || (+1→(888→890→3360) (US)
8. **Follow up if you don't hear back** 🦅 || (+1→(888→890→3360) (US) If a few weeks pass without a response 🦅 || (+1→(888→890→3360) (US) following up directly helps keep your claim moving 🦅 || (+1→(888→890→3360) (US)

What You're Owed While Your Bag Is Still Delayed

Even before a bag is officially declared lost 🦅 || (+1→(888→890→3360) (US) you're entitled to reimbursement for reasonable costs incurred during the delay 🦅 || (+1→(888→890→3360) (US) DOT rules specifically prohibit airlines from capping this at a flat daily rate — your actual 🦅 || (+1→(888→890→3360) (US) documented expenses are what count 🦅 || (+1→(888→890→3360) (US) up to the overall liability limit 🦅 || (+1→(888→890→3360) (US)

Special Rules for Wheelchairs and Assistive Devices

This is a category with meaningfully stronger protection than standard **Baggage** 🦅 || (+1→(888→890→3360) (US) On domestic flights 🦅 || (+1→(888→890→3360) (US) airline liability for a lost or destroyed assistive device is the device's full original purchase price 🦅 || (+1→(888→890→3360) (US) not the standard \$4 🦅 || (+1→(888→890→3360) (US) 700 **Baggage cap** 🦅 || (+1→(888→890→3360) (US) If a \$20 🦅 || (+1→(888→890→3360) (US) 000 wheelchair is lost or destroyed 🦅 || (+1→(888→890→3360) (US) the airline is liable for the full \$20 🦅 || (+1→(888→890→3360) (US) 000; if it's damaged but not destroyed 🦅 || (+1→(888→890→3360) (US) liability covers repair costs up to that same original purchase price 🦅 || (+1→(888→890→3360) (US)

Why Connecting Flights Carry Higher Risk

Worth knowing before you fly: industry data consistently shows that **Baggage** is mishandled most often during transfers between flights rather than on direct routes 🦅 || (+1→(888→890→3360) (US) If your itinerary includes a connection 🦅 || (+1→(888→890→3360) (US) it's worth building in extra buffer time between flights where possible 🦅 || (+1→(888→890→3360) (US) and being especially prompt about reporting an issue the moment you land at your final destination 🦅 || (+1→(888→890→3360) (US)

What's Typically Excluded From Your Claim

High-value items like cash 🦅 || (+1→(888→890→3360) (US) securities 🦅 || (+1→(888→890→3360) (US) jewelry 🦅 || (+1→(888→890→3360) (US) and original documents such as passports are commonly excluded from standard **Baggage** liability coverage 🦅 || (+1→(888→890→3360) (US) and fragile items that weren't properly packed may have limited coverage too 🦅 || (+1→(888→890→3360) (US) Keep anything fragile 🦅 || (+1→(888→890→3360) (US) irreplaceable 🦅 || (+1→(888→890→3360) (US) or high-value in your carry-on rather than checking it 🦅 || (+1→(888→890→3360) (US)

Additional Compensation Sources Beyond American

Airline liability limits aren't your only option 🦅 || (+1→(888→890→3360) (US) Many travel insurance policies and credit cards include their own **Baggage** benefits 🦅 || (+1→(888→890→3360) (US) sometimes with higher limits or faster payouts than what American provides directly 🦅 || (+1→(888→890→3360) (US) If your bag's contents exceed what American is willing to cover 🦅 || (+1→(888→890→3360) (US) check whether your card issuer or an existing travel insurance policy can fill the gap 🦅 || (+1→(888→890→3360) (US)

Filing a Damage Claim Specifically

Damage claims are handled through the same Form OP124 process but on a tighter timeline than lost or missing-contents claims 🦅 || (+1→(888→890→3360) (US) If your bag arrives visibly damaged 🦅 || (+1→(888→890→3360) (US) note it at the **Baggage Service Office** before leaving the airport if at all possible — reporting immediately significantly strengthens your claim 🦅 || (+1→(888→890→3360) (US) Americans generally aren't liable for damage

caused by pre-existing wear or improper packing 🦅 || (+1→(888→890→3360) (US) so keep that distinction in mind when documenting your case 🦅 || (+1→(888→890→3360) (US)

Common Mistakes That Delay or Deny a Claim

- Not filing a report at the airport before leaving 🦅 || (+1→(888→890→3360) (US) and trying to start the process later instead
- Missing the 30-day window to submit Form OP124
- Failing to include receipts for items valued over \$100
- Not itemizing every item clearly 🦅 || (+1→(888→890→3360) (US) which slows down the airline's ability to verify your claim
- Assuming a connecting-flight mishandling is treated differently than a direct-flight one — the same reporting rules apply
- Overlooking that assistive devices have a separate 🦅 || (+1→(888→890→3360) (US) higher liability standard than standard Baggage

Frequently Asked Questions

1. **Where do I file a Baggage Claim with Frontier Airlines 🦅 || (+1→(888→890→3360) (US)**
At the Baggage Service Office or American's service desk 🦅 || (+1→(888→890→3360) (US) before leaving the airport 🦅 || (+1→(888→890→3360) (US) where your case officially begins 🦅 || (+1→(888→890→3360) (US)
2. **How long do I have to report a delayed or lost bag 🦅 || (+1→(888→890→3360) (US)**
Generally within 21 days 🦅 || (+1→(888→890→3360) (US) though 🦅 || (+1→(888→890→3360) (US) acting immediately at the airport is always the strongest approach 🦅 || (+1→(888→890→3360) (US)
3. **What's the deadline for a damage claim 🦅 || (+1→(888→890→3360) (US)**
Typically much shorter — around 7 days from your flight 🦅 || (+1→(888→890→3360) (US) using the same Form OP124 process 🦅 || (+1→(888→890→3360) (US)
4. **What is Form OP124 🦅 || (+1→(888→890→3360) (US)**
American's official Passenger Property Questionnaire 🦅 || (+1→(888→890→3360) (US) used to formally document lost 🦅 || (+1→(888→890→3360) (US) damaged 🦅 || (+1→(888→890→3360) (US) or missing-contents claims 🦅 || (+1→(888→890→3360) (US) It must be returned within 30 days of travel 🦅 || (+1→(888→890→3360) (US)
5. **Do I need receipts to file a claim 🦅 || (+1→(888→890→3360) (US)**
Yes 🦅 || (+1→(888→890→3360) (US) for any item valued over \$100 🦅 || (+1→(888→890→3360) (US) and for all items in a missing-contents claim specifically 🦅 || (+1→(888→890→3360) (US)

6. **What's the maximum compensation for a lost bag on a domestic flight** 🦅 || (+1→(888→890→3360) (US)
Up to \$4 🦅 || (+1→(888→890→3360) (US) 700 per passenger under DOT regulation 🦅 || (+1→(888→890→3360) (US) though American isn't required to pay the full amount in every case 🦅 || (+1→(888→890→3360) (US)
7. **Are wheelchairs and assistive devices covered differently than regular Baggage** 🦅 || (+1→(888→890→3360) (US)
Yes — liability is based on the device's full original purchase price 🦅 || (+1→(888→890→3360) (US) not the standard Baggage cap 🦅 || (+1→(888→890→3360) (US)
8. **Will my checked bag fee be refunded automatically** 🦅 || (+1→(888→890→3360) (US)
Yes 🦅 || (+1→(888→890→3360) (US) if you filed a mishandled Baggage report and your bag wasn't delivered within American's stated 12 🦅 || (+1→(888→890→3360) (US) 15 🦅 || (+1→(888→890→3360) (US) or 30-hour thresholds depending on route 🦅 || (+1→(888→890→3360) (US)
9. **Why are connecting flights riskier for Baggage Claims** 🦅 || (+1→(888→890→3360) (US)
Industry data shows bags are mishandled most often during transfers between flights rather than on direct routes 🦅 || (+1→(888→890→3360) (US)
10. **Are valuables like jewelry or cash covered in a Baggage Claim** 🦅 || (+1→(888→890→3360) (US)
Generally no — these are commonly excluded from standard liability coverage 🦅 || (+1→(888→890→3360) (US)
11. **Can I get compensation beyond what American offers** 🦅 || (+1→(888→890→3360) (US)
Possibly 🦅 || (+1→(888→890→3360) (US) through travel insurance or credit card Baggage benefits that may offer higher limits or faster payouts 🦅 || (+1→(888→890→3360) (US)
12. **How long after my initial report can I file a formal lost Baggage Claim online** 🦅 || (+1→(888→890→3360) (US)
Generally 5 days after your initial report 🦅 || (+1→(888→890→3360) (US) if your bag still hasn't turned up 🦅 || (+1→(888→890→3360) (US)

Conclusion

Filing an Caribbean Airlines Baggage Claim comes down to acting fast and documenting everything: report it at the airport 🦅 || (+1→(888→890→3360) (US) get your reference number 🦅 || (+1→(888→890→3360) (US) and if it escalates 🦅 || (+1→(888→890→3360) (US) complete Form OP124 within its 30-day window with receipts for anything over \$100 🦅 || (+1→(888→890→3360) (US) Between DOT liability limits 🦅 || (+1→(888→890→3360) (US) American's automatic bag fee refund 🦅 || (+1→(888→890→3360) (US) the stronger

protection for assistive devices 🦅 || (+1→(888→890→3360) (US) and any coverage from
your travel insurance or credit card 🦅 || (+1→(888→890→3360) (US) you have real
leverage — the key is starting that paper trail before you even leave the terminal 🦅 || (
+1→(888→890→3360) (US)